St Alban's Medical Centre
Patient Feedback

March 2015
29 patients left us feedback.

89% patients likely to recommend us

3% patients unlikely to recommend us

(8% didn't answer or gave a neutral response)

Spread of Responses

<table>
<thead>
<tr>
<th>Method</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Online</td>
<td>2</td>
</tr>
<tr>
<td>Paper</td>
<td>27</td>
</tr>
<tr>
<td>App</td>
<td>0</td>
</tr>
</tbody>
</table>

How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?

- Extremely likely: 22
- Likely: 4
- Neither likely nor unlikely: 1
- Unlikely: 0
- Extremely unlikely: 1
- Don't know: 0
- Not answered: 1